# Metrics For The Wary

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#### Metrics are:

- Simple observables or perceptions that are counted/tracked.
  - E.g. Problems at night that need a human there to fix
- Single variable or actionable measurements
  - Stand alone quantity or figure-of-merit
  - $\circ$  E.g. Oil sample  $\rightarrow$  good or bad  $\rightarrow$  no-action or change
- Multi-variable measurements
  - Quantities we track versus one or more other quantities
  - E.g. Dewar hold time vs. ion pump current
  - E.g. Reflectivity vs.  $\sum$  (Time<sub>coat</sub>)\*( humidity)

# Why do we need to be wary?

# We often use statistics to interpret what the metrics are telling us

There are three kinds of lies: Lies, damned lies, and statistics

A little knowledge is a dangerous thing (& a little statistics knowledge is a <u>very</u> dangerous thing)

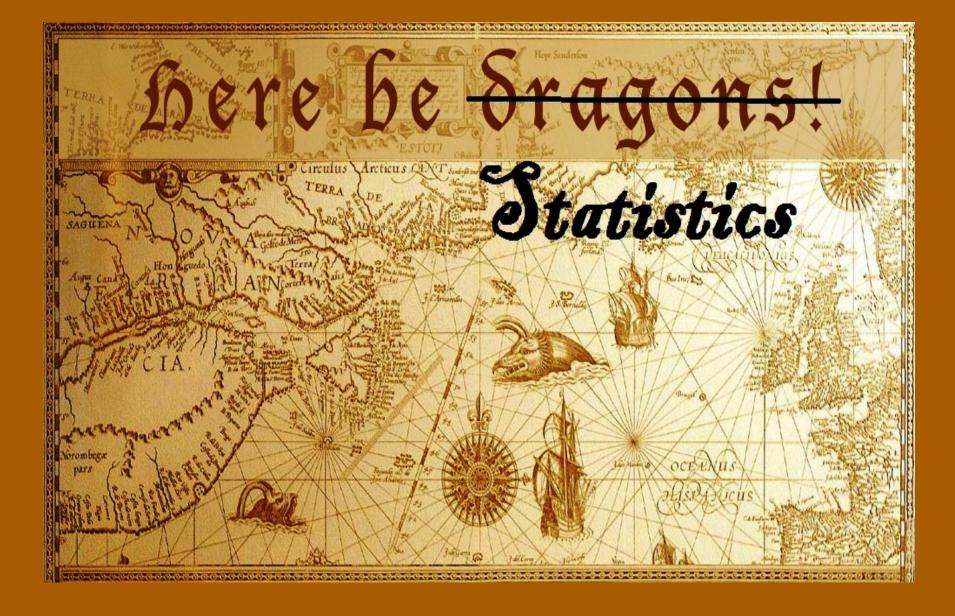
Rumor Statistics is half way round the world before truth gets its shoes on

# So..... Why use metrics then?

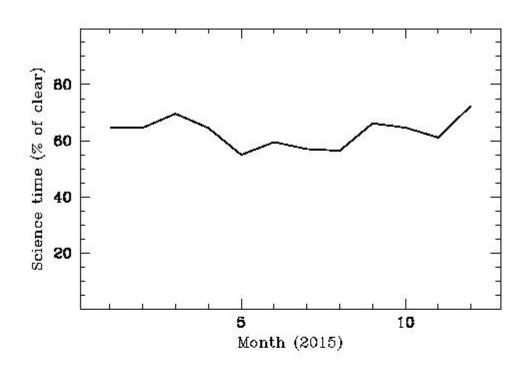
#### Metrics can:

- Show us how well we are doing
- Predict the future
- Increase efficiency
- Save money
- Improve safety

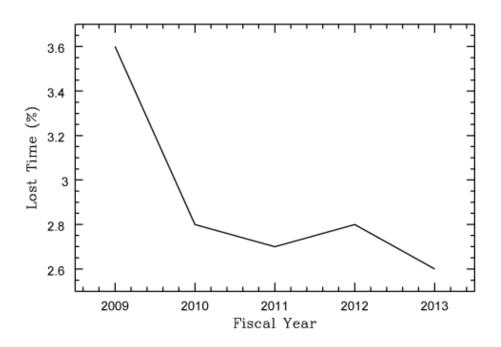
We just need to be careful.....



## What do you really want to measure?



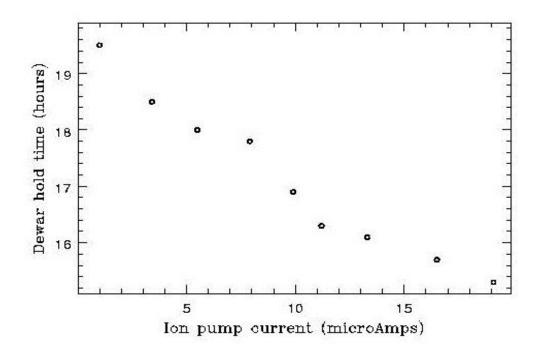
#### Context might be crucial



#### Was a 1 % reduction worth the project effort?

- If typical rate is 4% then this is a 25% reduction!
- Equals 3 full nights per year!
- Project paid for itself before it was even handed over!

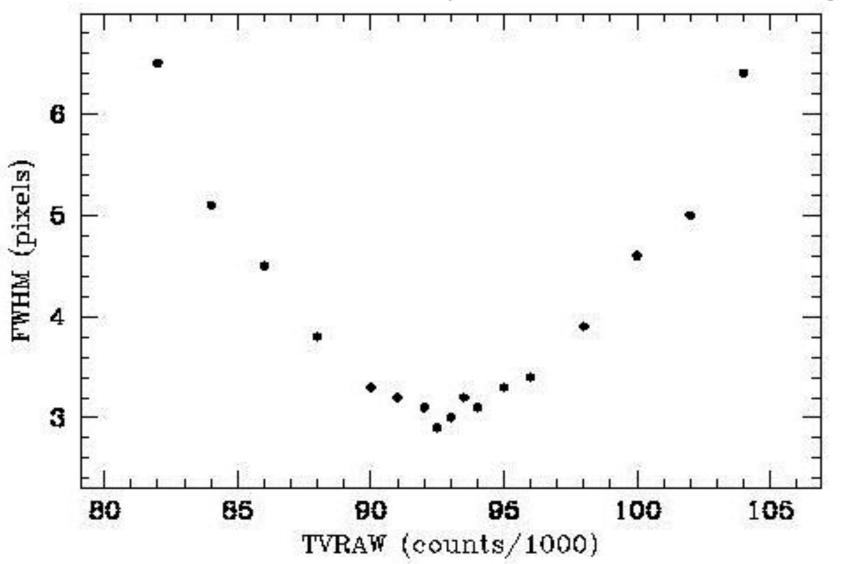
### Correlation ≠ Causation



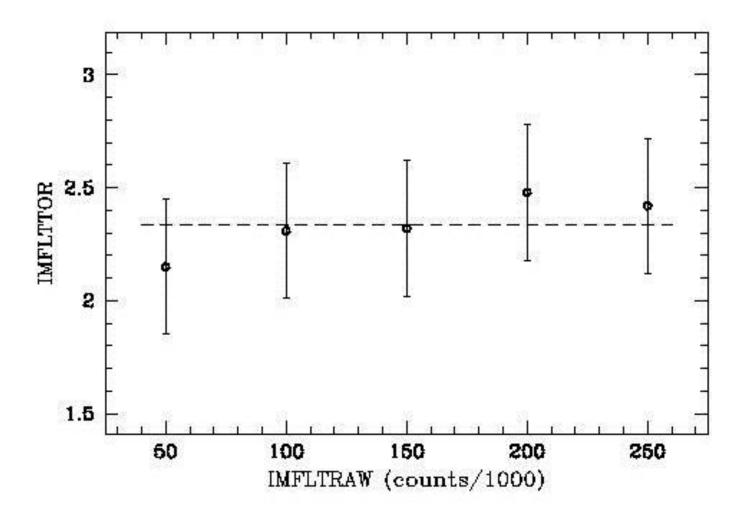
Is hold time decrease caused by increasing pump current?

No...... Both are caused by a degrading vacuum!

# Understand what you are measuring



#### How accurate are the measurements?



# How you take the data can matter

